

911-Enable

Quadro Communications is pleased to provide you with an update on the status of 911 emergency calling from your phone service provided through our hosted IP PBX service.

We have engaged the services of “911-Enable” to handle 911 emergency calls placed from your phone. 911-Enable is an industry recognized provider of 911 services to IP and traditional PBX phone systems.

We currently have registered the address shown below as the address to which emergency vehicles would be dispatched in the event of a 911 call placed from your phone.

One of the benefits of the hosted IP PBX service is the potential to move your phone service to other physical locations, wherever you might have an internet connection. While this possibility has many benefits, one of the challenges to be aware of is that if you move your phone to another physical location, your address may be incorrectly relayed to a 911 operator. For this reason we ask that if you move the physical location of your phone that you contact our office to update your physical address.

Through our arrangement with 911-Enable we are able to update your address, however you must contact us.

We also would like to take this opportunity to remind you that in the event of a power outage, your IP phone will not function, unless you have an emergency power back up.

Please complete and sign below to confirm that the address registered for your phone service is accurate and that you will notify Quadro Communications at 519-229-8933 should you move your phone to a different physical location.

Name: _____

Address: _____

Town/Province: _____

Postal Code: _____

Signed By:

Date

Thank You, Quadro Communications Cooperative Limited