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QUADRO NOW OFFERING BUNDLE DISCOUNTS IN
**MITCHELL, LUCAN, DUBLIN
& ST.COLUMBAN**



MARCH CELL PROMOTION
**ACTIVATE A SMARTPHONE
WIN A TABLET !!!**
ON ALL NEW 3YR ACTIVATIONS



QUADRO COMMUNICATOR

QUADRO ANNOUNCES SILVER LEVEL CORPORATE SPONSORSHIP FOR THE 2013 INTERNATIONAL PLOWING MATCH & RURAL EXPO



The 100th anniversary of the first International Plowing Match and Rural Expo will be hosted by Perth County this year. Celebrate five amazing days from **September 17 - 21, 2013** when the country's largest outdoor show comes to Perth County.

Quadro is proud to announce they will be a Silver level corporate sponsor of the 2013 International Plowing Match and Rural Expo. Help celebrate our rural past and experience the excitement of emerging opportunities for agriculture and for our communities. For more information on this exciting event please visit www.ipm2013.org

QUADRO INVITES YOU TO JOIN US FOR OUR ANNUAL GENERAL MEETING:

DATE: THURSDAY APRIL 11, 2013
DOORS OPEN: 6:30 PM
REGISTRATION: 7:00 PM
MEETING: 7:30 PM

LOCATION: KIRKTON COMMUNITY CENTRE

**TWO BOARD OF DIRECTOR SEATS WILL
BE FILLED AT THIS MEETING:**

EASTERN REGION (Sebringville & Uniondale) - THREE YEAR TERM
WESTERN REGION (Kirkton & Granton) - THREE YEAR TERM

FOR MORE INFORMATION IN REGARDS TO THE
BOARD OF DIRECTOR ELECTION PLEASE VISIT www.quadro.net

visit: www.quadro.net

ALL ABOUT COLLECT CALLS

Be careful when placing collect or other operator-assisted calls, or you or the party you're calling may wind up paying more than you expected.

WHAT IS A COLLECT CALL?

The person receiving the call is billed instead of the person making the call.

WHAT IS AN OPERATOR ASSISTED CALL?

An operator-assisted call is one in which the calling party places a telephone call which requires an operator to provide some form of assistance in completing the call.

Collect calling is available in most regions of the world, and it can be a very valuable tool in emergency situations. The process for making a collect call varies depending on the nation, but can usually be accomplished in an emergency by dialing "0" for the operator, and requesting that the operator put through a collect call.

BEWARE OF ACCEPTING CALLS

The rate of a collect call depends on its origin. You should ALWAYS check with the operator to determine the per-minute charge. Collect call rates will be billed to the phone number that has ACCEPTED the call. The company who assisted the collect call, charges Quadro and in turn Quadro applies the charges to your account. Please note these charges are not currently regulated and can vary in price and the charges may not appear on your bill right away.

HOW TO AVOID COLLECT CALLS:

To avoid costly charges you can decline when the operator asks if you are willing to accept the charges. If you know the person trying to call you. Call the person back on your landline phone with a Quadro long distance plan or use a third party calling card to decrease your charges.

If you have any questions or concerns in regards to collect or operator assisted calls please speak to one of our Customer Service Representatives.

*Please note Quadro phone customers in the Lucan, Dublin, Mitchell and St. Columban area are not able to accept collect calls.

WiMAX & Wi-Fi

WHAT IS THE DIFFERENCE?

There is one key difference between WiMAX and WiFi. WiMAX is the system that delivers an internet connection to a customer's home. WiFi takes an existing internet connection and broadcasts it wirelessly so that multiple devices in the home have the ability to connect to the internet.

What is WiFi Service?

A WiFi connection is provided by what is called a "router", which is a device that accepts an internet connection and will in turn broadcast a wireless signal to its surroundings. This wireless signal allows devices such as laptops, smartphones, tablets, etc. to connect to the internet wirelessly.

What is WiMAX Service?

WiMAX is a type of internet connection which we deliver to our customers through the use of a wireless antenna. WiMAX allows Quadro to provide an internet connection to customers who would otherwise be unreachable by cable or telephone lines. The WiMAX antenna, placed outside on the customer's property, connects to a local wireless tower in the same way that a cell phone would. Essentially, this is the delivery system for a wireless internet connection. A WiMAX connection requires excellent line-of-sight in order to function properly. If there is an obstruction or blockage between the WiMAX antenna and the Wireless tower, then the signal will become blocked and the internet connection will suffer as a result. It is important to maintain excellent line-of-sight in order to maintain a stable internet connection.

BlackBerry® Bold™ Z10

Powered by the re-invented BlackBerry® 10 operating system, the BlackBerry® Z10 offers an intuitive experience that adapts to your needs at blazing-fast LTE speeds.

The features and apps flow seamlessly together, and the typing experience on the touchscreen BlackBerry® keyboard is effortless.

These are only a few of the many innovative features that make this device the most intuitive, easy-to-use BlackBerry® smartphone to date.

Visit one of our office locations or call **519-229-CELL (2355)** or speak to a Customer Service Representative to get one TODAY!

*AVAILABLE IN BLACK & WHITE

In Memory Of Kenneth Maurice Blackler 1931 - 2013

Kenneth Blackler, lifelong resident of Perth Line 8, died suddenly on February 1, 2013 at the age of 81. Ken was employed by our preceding company Blanshard Municipal Telephone in the late 1950's. During his memorial service his son Gregg explained with great detail how his father taught him how to throw a hammer up to someone working on a ladder (pole), a skill his father learned while working here on poles and open wire. Ken's presence and humor will be greatly missed by many in the Kirkton community.

- FREE -

Previews this month
on Digital MAX TV

March 1 - 31, 2013

Ch. 50 Family Channel
Ch. 538 Disney XD
Ch. 539 Disney Junior
Ch. 541 Family West
Ch. 243 Family HD



CONTACT US

QUADRO SUPPORT:

519-229-8020

1-866-292-3332

quadro.support@quadro.net

GENERAL INQUIRES:

519-229-8933

1-800-265-4983

customer.care@quadro.net

CELLULAR INQUIRES:

519-229-CELL (2355)

cellular@quadro.net

PHONE REPAIR & LOCATES

519-229-6100

SERVICE HOURS

QUADRO SUPPORT

MON. - FRI. 8:00 AM - 10:00 PM

SATURDAYS 9:00 AM - 5:00 PM

SUNDAYS - CLOSED

INSTALLATION & REPAIR

MON. - FRI. 8:00 AM - 4:30 PM

WEEKNIGHTS BY APPOINTMENT ONLY

SAT. 8:00 AM - 1:00 PM

SUN. & HOLIDAYS

EMERGENCY SERVICE ONLY

BUSINESS OFFICE

1845 ROAD 164, BOX 101

KIRKTON, ON, N0K 1K0

MON. - FRI. 8:30 AM - 4:30 PM

QUADRO RETAIL LOCATION

16 WATER STREET SOUTH, ST. MARYS

MON. - FRI. 9:00 AM - 5:00 PM

SAT. 9:00 AM - 1:00 PM

SUN. - CLOSED

**WIN A
SAMSUNG
GALAXY TAB 10.1
4G TABLET!**



*OFFER VALID ON NEW SMARTPHONE
ACTIVATIONS ON A 36 MONTH TERM CONTRACT.
OFFER VALID FROM FEBRUARY 1, TO APRIL 1, 2013.
Speak to a Customer Service Representative for Terms & Conditions

visit: www.quadro.net