



**ALL QUADRO OFFICES WILL BE CLOSED
TUESDAY DECEMBER 20th, AT 2:00 PM
FOR A STAFF EVENT.**

SUPPORT IS AVAILABLE UNTIL 10:00 PM AT 519-229-8933

Holiday Store Hours

Sat. Dec. 24 - **9:00 AM - 1:00 PM**
Sun. Dec. 25 - **CLOSED**
Mon. Dec. 26 - **CLOSED**
Tues. Dec. 27 - **CLOSED**
Sat. Dec. 31 - **9:00 AM - 1:00 PM**
Sun. Jan. 1 - **CLOSED**
Mon. Jan. 2 - **CLOSED**

Holiday Support Hours

Sat. Dec. 24 - **9:00 AM - 5:00 PM**
Sun. Dec. 25 - **CLOSED**
Mon. Dec. 26 - **8:30 AM - 10:00 PM**
Tues. Dec. 27 - **8:30 AM - 10:00 PM**
Sat. Dec. 31 - **9:00 AM - 5:00 PM**
Sun. Jan. 1 - **9:00 AM - 5:00 PM**
Mon. Jan. 2 - **8:30 AM - 10:00 PM**



General Manager John DeHeer Retired

The end of October marked a new era for Quadro Communications. Past and present employees, board members and colleagues came out to celebrate John's 10+ years as General Manager of Quadro. The turn out was fantastic and many pictures and stories from over the years were shared. We wish John nothing but the best, as he basks in the Florida sun while he enjoys his retirement with family.

Employee Years of Service Recognition

In honor of their time, effort and dedication to Quadro, the following employees are recognized for their years of service.

November 2022
Jason Wright - 15 Years
Install & Repair Supervisor

December 2022
Caitlin Bickell - 5 Years
Customer Service Representative

**SAVE THE DATE
THURSDAY MARCH 9th, 2023!**

Quadro will be holding our Annual General Meeting on Thursday March 9th 2023, at 7:00pm.

2 Director positions will be filled during this meeting. Location and further details to come.



INTRODUCING...

250 Mbps Speed Package!

This **NEW** speed package from Quadro Communications is great for families that like to stream HD and 4K video, along with group calls and screen sharing, while having multiple users online simultaneously.

Call us today to upgrade your Internet or Qtv to 250 Speed!



**Mandatory TV Upgrade for
Legacy Cable TV
Subscribers Coming in
2023**

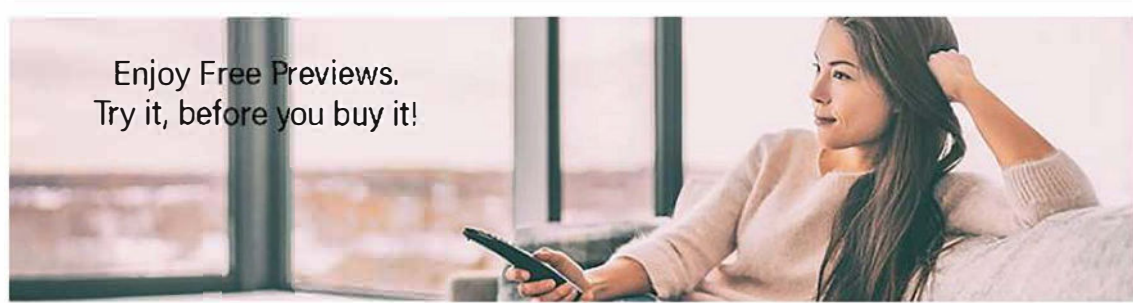
Legacy cable TV subscribers will be receiving a notice from Quadro over the next 12 months as we work through decommissioning TV equipment that has become end of life.

If you are interested in making the switch before you receive your notification, please email us at tvupgrade@quadro.net.

Southwestern Ontario to get new Area Code Summer of 2023

To meet the growing demand for telecommunications services and numbers, new area code **382** will be introduced in the 226/519/548 geographic area on June 17th, 2023. This new area code will co-exist within the same geographic region as area code 226/519/548. There will be no change to customers existing 226/519/548 telephone numbers. Telephone numbers beginning with the new area code **382** may be assigned for use starting June 17th, 2023.

Enjoy Free Previews.
Try it, before you buy it!



Oct. 31 - Jan. 1

Love Nature - Channel 276
BBC First - Channel 279

Dec. 1 - 31

CMT - Channel 29

Dec. 1 - Jan. 5

Hollywood Suite 70's - Channel 617
Hollywood Suite 80's - Channel 618
Hollywood Suite 90's - Channel 619
Hollywood Suite 00's - Channel 620

Dec. 19 - Jan. 3

HGTV - Channel 46
History - Channel 51

Dec. 19 - Jan. 3 Cont.

Showcase - Channel 521
Food Network - Channel 561
W Network - Channel 565

Dec. 22 - Jan. 10

CTV Sci-Fi - Channel 47
CTV Comedy - Channel 53
CTV Drama - Channel 523
CTV Life - Channel 581

Jan. 1 - 31

National Geographic - Channel 551
Slice - Channel 562
One TV - Channel 575

Quadro is excited to announce we are now part of over 2,700 employers who are dedicated to workplace health and safety.

