

## The next generation of TV watching, streaming with Qtv from Quadro



Quadro Communications has launched the next generation of TV viewing. **Qtv from Quadro** is an app-based streaming service brought to you directly over your Quadro internet connection. As a result, you can watch Qtv on most of your

for all those episodes of your favourite shows you can't live without and want to watch over, and over, and over again.

This option also allows for both live and on-demand content. You can pause the current show you are watching to grab a snack. If you tune in late to a show, you have the option to restart and watch from the beginning.

Missed the the game last night completely? With the Lookback feature, Qtv allows users to watch any live TV show that aired up to 36 hours ago on select channels.

Quadro knows not everyone wants to watch the same thing, but they are probably wanting to watch at the same time. That's why the base package offers up to four streams with an additional fifth stream available at an extra charge

Packaged together and appearing on one bill, Qtv is a benefit for Quadro customers by offering streaming and TV flexibility as well as convenience.

To get set up with Qtv call customer service at 519-229-8933, option #2, or email [customer.care@quadro.net](mailto:customer.care@quadro.net) for more information.

internet-connected devices, like your laptop and smartphone.

The service can be brought to your home TV via a Qtv Set Top Box, or you can BYOD (Bring Your Own Device) like the Amazon Fire TV or Apple TV by simply downloading the app, similar to how you would view on your other devices.

With the Qtv Set Top Box, multiple TV shows can be recorded at once. Bundle your most-watched channels with Theme Packages or Pick & Pay options so that you don't miss any episodes.

If you can't be there to watch a show, Qtv also has DVR options. Customers can upgrade with up to 200 hours of cloud DVR space

## Quadro is expanding... again!



In April 2021, Quadro announced it's bringing Fibre Optic technology to the town of Thamesford. This project will serve approximately 1,000 homes and businesses. Construction on this \$3 million dollar project is already underway and is slated to be completed late 2023.

**GET THE DIRT**  
ON SMALL DIGS

**BEFORE DIGGING INTO A NEW GARDEN**

Click [OntarioOneCall.ca](http://OntarioOneCall.ca) or call 1-800-400-2255

ONTARIO ONECALL

# KNOW YOUR RIGHTS!

What the CRTC's Wireless Code means for you.



## WIRELESS CODE

### No Cancellation Fees After 2 Years

You can cancel your contract after 2 years with no cancellation fees – even if you have agreed to a longer term.

### Limit on Data & Roaming Charges

Extra data charges and data roaming charges are capped to prevent bill shock.

The account holder, by default, is the only one who can consent to data overage and data roaming charges beyond the established limits, or authorize another user to do so.

### Unlocked Cellphones

Mobile devices unlocked free of charge, upon request, and all newly purchased devices unlocked.

### Trial Period

You can return your cellphone within 15 days, without penalty, if you are unhappy with your service. Use up to half of your allowed monthly usage during the trial period.

Persons with disabilities: You can return your cellphone within 30 days, without penalty, if you are unhappy with your service. Use up to 100% of your allowed monthly usage during the trial period.

### Clear Language

Your contract and related documents must be provided to you in plain language.



Canadian Radio-television and Telecommunications Commission

Conseil de la radiodiffusion et des télécommunications canadiennes



For more information on the benefits of the Wireless Code, visit [crtc.gc.ca/wirelesscode](http://crtc.gc.ca/wirelesscode).

**MOBILITY PROMOTION**

**\$300** tab credit



**Purchase select phones on a 2-year plan and receive a \$300 tab credit on your account.**

**Available to new and existing customers.**

**Call us for details 519-229-8933.**

## Qtv from Quadro

**BYOD**

Bring Your Own Device



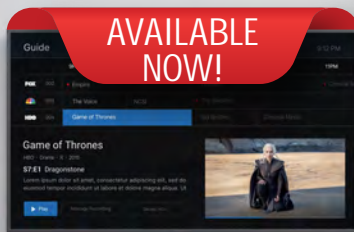
Watch On ALL Your Devices



36 Hour Lookback



Cloud DVR



**Make The Switch Today!**

## Free Previews

Fuse	Channel 635	June 14 <sup>th</sup> - 23 <sup>rd</sup>
Heart & Home	Channel 636	June 14 <sup>th</sup> - 23 <sup>rd</sup>
Vault	Channel 637	June 14 <sup>th</sup> - 23 <sup>rd</sup>
Ginx Esports	Channel 638	June 14 <sup>th</sup> - 23 <sup>rd</sup>
Adult Swim	Channel 623	Ends July 15 <sup>th</sup>
Rewind	Channel 622	Jul 1 <sup>st</sup> - Aug 31 <sup>st</sup>

