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Wednesday March 10th, 2021
VIRTUAL
Annual General Meeting
 Registration Opens: 6:30 pm
 Call To Order: 7:00 pm
Registration Link Coming Soon!

HAVE YOUR SAY BECOME A BOARD MEMBER

**Nomination Deadline
Monday March 1st, 2021**

Visit www.quadro.net/my-account for detailed information & required nomination forms to be completed. Must be logged in first to gain access to the link.

For more information please contact our General Manager, John DeHeer 519.229.8428 or Email: john.deheer@quadro.net



ELECTION OF TWO DIRECTOR POSITIONS - 3 YEAR TERMS EACH

APPLY TO THE CO-OPERATIVE YOUNG LEADER SUMMER PROGRAM TODAY!



The **Co-operative Young Leaders program (CYL)** is a summer experience unlike any other. CYL is an experiential learning program which integrates co-operative principles with team building practices, empowers youth to be visionaries, and equips them with the change-making tools they need to excel. For more info please visit www.quadro.net/cyl-leadership-grant

Quadro fully sponsors a first time participant and partially sponsors a second & third year returning participant. If you would like to participate in this enriching experience, please prepare a letter to the attention of the Board of Directors indicating why you would like to attend the CYL Summer program. Applications must be received by **Wednesday March 31st, 2021.**

At this time, CYL are planning for an in-person camp experience for all our participants. They will continue to monitor the provincial guidelines throughout 2021 and alter their programming accordingly, in order to ensure the safety of all participants, facilitators and staff.

Potential participants can read more information about the program by visiting the Ontario Co-operative Association website: www.ontario.coop/cyl. Please forward your letters of interest to the Quadro main office located in Kirkton or by emailing: customer.care@quadro.net.

2020 Patronage

SUMMARY OF SERVICE TYPE (Includes Taxes)

INTERNET SERVICES	XX.XX
CABLE TV SERVICES	XX.XX
MISCELLANEOUS	XX.XX CR
QUADRO CELLULAR	XX.XX
TELEPHONE SERVICES	XX.XX
CABLE SERVICES	XX.XX
CURRENT BILLING AMOUNT	XX.XX
Total Due: Please Pay This Amount	XX.XX

We are happy to announce that an amount exceeding **\$318,000.00** is being paid back to our members! Members should look for a Miscellaneous credit in the bill summary on the first page of their February statement.

The return of surplus in the form of patronage dividends is just one of the benefits of being a member of Quadro. Being a part of a co-operative means that power is shared among all members, rather than concentrated in the hands of a few. Members are encouraged to attend our Virtual Annual General Meeting being held on Wednesday March 10th, 2021. Have your say!

QUADRO

EMPLOYEE YEARS OF SERVICE RECOGNITION

In honour of their time, effort and dedication to Quadro, the following employees are recognized for their years of service.

- February 2021 **Darrin Denomme, 1 Year** Business Solutions Rep
- March 2021 **Tanya Buck, 10 Years** Customer Service Supervisor
- April 2021 **Mani ManiVannan, 10 Years** Network Engineer

Thank You!



EXPLORERS (ages 13 - 14) - previously Junior

- A - July 18 to 23, 2021
- B - July 25 to 30, 2021
- C - August 1 to 6, 2021



TRAILBLAZERS (ages 15 - 16) - previously Int.

- A - August 8 to 13, 2021
- B - August 15 to 20, 2021



VISIONARIES (ages 17 - 18) - previously Senior

July 10 to July 16, 2021



HOW TO SELECT THE RIGHT MOBILE PHONE FOR YOU

Apple recently unveiled the iPhone 12, which has lots of people considering a mobile phone upgrade. But even Android fans have plenty of new smartphones to choose from with features that make their old phones already seem outdated.

If you're in the market for a new mobile phone, the experts at Quadro Communications ask the following questions to establish which phone best fits your needs:

What type of phone are you currently using?

Which is another way of asking: do you want an Apple iPhone, favoured by 45 percent of Canadians, or an Android phone, 31 percent of which are sold in this country by Samsung? Unless you hate the operating system you are using, and are simply looking for a faster model with a bigger screen or improved features, consider upgrading to a newer version of the device you already have because you will be more familiar with it.

Do you have any other devices?

One of the advantages of owning smart devices like tablets or smart watches that are manufactured by the same company with the same operating system is that they will communicate more easily with each other, enabling you to get the most out of the technology you own.

What is your budget?

Phones can be purchased outright, or you can pay a monthly fee to use them. Figure out how much you are willing to pay and whether you can afford a top-of-the-line mobile phone or whether you'd be better purchasing a more inexpensive model.

What do you like or dislike about your current device?

If you're thinking of changing phones, it might be because there's something you don't like about it. Look at the features of other manufacturers and establish how they are better than what you own.

Are you a power user, or does technology baffle you?

If your kids are always explaining to you how your phone works, then there's no sense buying something with too many bells and whistles. If all you really want to do is make phone calls, then a simple phone like the ZTE Cymbal 2 Flip Phone may be the right choice for you.

How much memory do you need?

The amount of storage on your phone will limit the amount of music, videos, photos and other data that you carry around with you. As a rule of thumb, buy as much memory as you can afford because it fills up fast.

How big a screen do you want?

Some people prefer larger screens because they provide more visual real estate while others dislike them because they make phones bulkier and don't fit into pockets easily. Pay attention to the size specifications listed on each device to determine how the phone will look and feel.

Is the phone camera important to you?

For many people, the camera is the most important part of a smartphone. Apple's phones are well known for having top-notch camera's, but many Android phones are catching up, so research the specifications of the model's you're considering.

If you have more questions, Quadro's customer service staff are happy to help. Please call 519.229.8933 and choose option 2 to speak with one today!

Quadro held a Facebook contest in December asking for photos or videos of holiday decorations.

Bonnie McCulligh's image received the most likes with her beautiful Christmas village display.

She won an Amazon Firestick.



Congratulations Bonnie McCulligh!



View your account, make payments and more on the go with the SmartHub App.



February Free Previews

Slice	Channel 562	Ends Feb 28 th
MovieTime	Channel 533	Ends Feb 28 th
BBC Earth	Channel 278	Ends April 4 th
Smithsonian	Channel 277	Ends April 4 th
Makeful	Channel 503	Ends April 4 th



Reduce waste and contribute to saving our natural resources by subscribing to paperless billing.

SAVE \$1.00 each month on your Quadro statement by stopping your paper bill and going paperless!

Call 519-229-8933 or visit www.quadro.net/support/smarthub for online instructions to change your billing preference.