How to connect multiple services on coax

If you are connecting more than 1 service please follow the steps below.

1. Connect all set top boxes to coax lines and connect to TVs.
2. Turn on all TVs so that the blue, "one moment please" screen is showing.
3. Take the internet modem and connect to coax line. *DO NOT TURN ON*.
4. Call Quadro at 519-229-8020 to activate services.
5. Once turned on, all TVs should have a picture.
6. Plug the power cord into the modem.
7. Wait 5-10 mins for modem to update.
8. Once the update is done, connect the router.
9. If it is a Quadro router, connect it to the modem and power on.
10. Wait 5-10 mins then call Quadro and provide them with the wifi username and password.
11. All serivces should be active.
12. If not, please call Quadro to troubleshoot.

PLEASE REFER TO "HOW TO" SHEETS FOR SETTING UP DEVICES