QUADRO
COMMUNICATIONS CO-OPERATIVE INC.

Phone · Internet · Digital TV · Mobility · Business Solutions · Computer Repair · Network Setup

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How to connect a coax modem (internet only)

1. Connect coaxial cable to the back of the modem. Ensure that it is screwed on tightly.
2. Once the coax is connected to the modem, contact Quadro at 519-229-8020.
3. After Quadro activates the modem, plug the power supply into the modem and plug the other end into wall outlet.
4. Once everything is plugged in, wait 5-10 mins for the modem to update.
5. After updating, there should be 4 green lights (power, DS, US, online)
6. If there are 2 orange lights (DS, US), power cycle the modem by pulling the power plug and plugging it back in. If 2 orange lights remain, there is no signal on line.
7. After all the lights on the modem are green, you can move ahead with connecting your device (router, computer) to the modem.
8. Once your device is connected you should see the link light start flashing on modem.
9. You should now have internet.

Internet not working

Internet working