

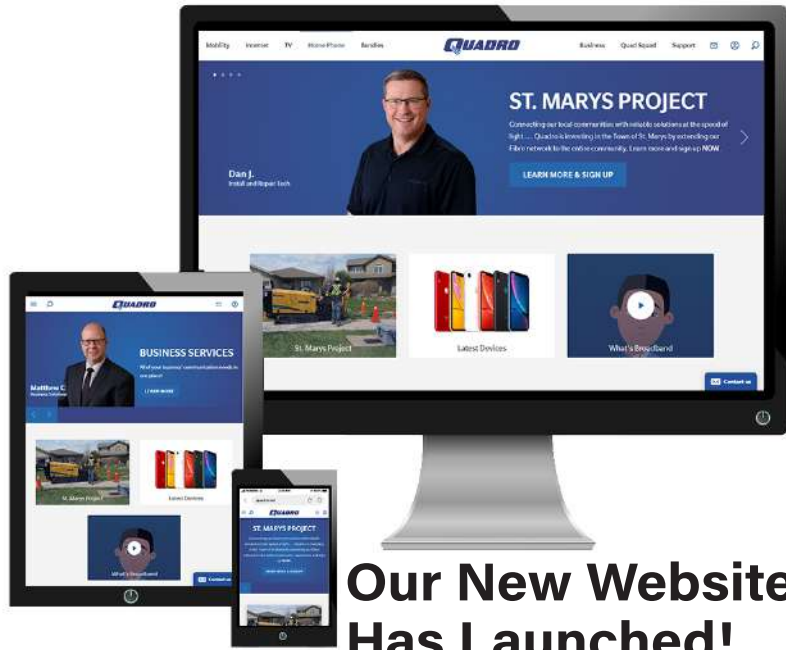
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Our New Website Has Launched!

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NOV 27 - 30

ACTIVATE A NEW SMARTPHONE FOR \$0 ON SELECT 2 YEAR PLANS & RECEIVE 1/2 PRICE OFF AN IN STOCK PHONE ACCESSORY PLUS A FREE TEMPERED GLASS SCREEN PROTECTOR!

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DOUBLE YOUR BUNDLE!
SAVE AN ADDITIONAL \$5.00 A MONTH* PER SERVICE WHEN YOU BUNDLE ONE OR MORE QUALIFIED SERVICE(S) TO YOUR QUADRO BILL. THAT'S A \$10 SAVINGS PER SERVICE!

*For the first 3 months.

Quadro's SmartHub App Update
 New Look. New Experience. Same SmartHub.

The SmartHub app is getting a facelift in November. Current SmartHub users will be prompted to update the app when available. If you are not using SmartHub yet, now would be a great time to start!



SmartHub's new look features a revamped home screen that presents the most important information - like bill amount at a glance.

The updated app began rolling out the week of October 28th and could take a few weeks to show up, based on the app store and location, so if it doesn't show up right away, don't worry. It's coming soon!

CRTC News
 Canadian Radio-television Telecommunications

In compliance with new regulations mandated by the CRTC to reduce unwanted nuisance calls, Quadro will implement universal network-level call blocking ("UCB") beginning early 2020 on its wireline network, for all incoming voice calls. As per the CRTC's directives, UCB will block calls where the caller identification (i) exceeds 15 digits, or (ii) is malformed and does not conform to a dial able number for calls initiated under the North American Numbering plan. The CTRC ruling 2018-484 can be viewed here:

<https://crtc.gc.ca/eng/archive/2018/2018-484.htm>



Interested in becoming a Board Member?

Nomination Deadline is March 2nd, 2020
 Visit www.quadro.net/my-account/resources for detailed information & required nomination form to be completed.

Two director positions will be filled at the 2020 Annual Members Meeting on **March 11th, 2020**. Have a voice! Serve on behalf of Quadro members and provide leadership to fulfill the evolving needs of our customers. For more information please contact our General Manager, **John DeHeer 519-229-8428** or **Email: customer.care@quadro.net**



Lest we forget
November 11



Windows 7 End of Support What happens now?

When Windows 7 reaches its End of Life phase on **January 14, 2020**, Microsoft will stop releasing updates and patches for the operating system. It is anticipated that Microsoft will limit or possibly no longer offer help and support should you encounter any problems after this date.

However, that doesn't mean Windows 7 will stop working on that date. You will still be able to use Windows 7 for as long as you want.

The biggest issue with continuing to use Windows 7 is that it won't be patched for any new viruses or security problems once it enters End of Life, and this leaves you extremely vulnerable to any emerging threats.

So, while Windows 7 will continue to work after January 14 2020, you should start planning to upgrade to Windows 10, or an alternative operating system, as soon as possible.

Need assistance with an upgrade? Call our Quad Squad for help at **519.229.8933**.

price drop

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Super Channel
heart & home

Super Channel
vault

GINX
ESPORTS TV
CANADA

Effective November 1st, Super Channel pricing has been reduced to **\$9.95/mo**. If you are already a Super Channel subscriber, you don't have to do anything. Your fees have automatically been adjusted. Not a subscriber but don't want to miss out? Add Super Channel to your entertainment options, by calling us at **519.229.8933** and enjoy four diverse channels, uncut and commercial free for one great price!

- FREE -

Previews coming up
with **Quadro Digital TV**

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Ch. 561 Food Network Canada

Ch. 565 W Network

Ch. 623 Adult Swim

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