

2019 ANNUAL GENERAL MEETING



Pictured: Anne Fontana (r), Director Stratford Perth Rotary Hospice sharing the Hospice story with members. To learn more, visit their website at:

www.stratfordperthhospice.ca

***Elected to the board for a three year term
are incumbent Directors;
Stuart Arkett and Russ Barker.
Our thanks to nominee Andrew Atlin.***

Quadro's 25th annual general meeting as a co-operative was well attended by members, staff and board on April 17th at the Kirkton Woodham Community Centre.

In addition to the election, members approved the 2018 financials and AGM minutes. G.M. John DeHeer provided a review of Quadro's activities through-out 2018 and an overview of the work ahead in 2019; the largest being the St. Marys Fibre to the Home project. Board Chair John Alderman provided updates on Quadro's community support, including the commitment to The Stratford Perth Rotary Hospice and continued support to the St. Marys Healthcare Foundation (previously the St. Marys Hospital Foundation). All information can be reviewed at:

www.quadro.net/members/

KNOW YOUR RIGHTS!

What the CRTC's Wireless Code means for you.

No Cancellation Fees After 2 Years

You can cancel your contract after 2 years with no cancellation fees - even if you have agreed to a longer term.

Limit on Data & Roaming Charges

Extra Data charges and data roaming charges are capped to prevent bill shock. The account holder, by default, is the only one who can consent to data overage and data roaming charges beyond the established limits, or authorize another user to do so.

Unlocked Cellphones

Mobile devices unlocked free of charge, upon request and all newly purchased devices unlocked.

Trial Period

You can return your cellphone within 15 days, without penalty, if you are unhappy with your service. Use up to half of your allowed monthly usage during the trial period. Persons with disabilities; you can return your cellphone within 30 days, without penalty, if you are unhappy with your service. Use up to 100% of your allowed monthly usage during the trial period.



MEET OUR TEAM - MIKE McMULLEN - NOC



Mike is a key member of Quadro's Network Operations Centre & is the main contact for our Quad Squad team.

Mike kindly answered the following questions for us to share with you:

Android or iPhone?

iPhone

Coolest gadget you've seen?

3D Printer

Favourite App(s)?

Pocket Casts and Bound (Available in the app store)

What do you do for fun?

Play board games, camp in the woods and discover craft beers.

What are you currently watching?

Rick and Morty & Game of Thrones.

Years of service with Quadro?

10 years in 2018.



IF YOU'RE HAVING AN ISSUE WITH YOUR TECHNOLOGY, CALL 519.229.8020

Quadro Digital TV

EFFECTIVE MAY 1ST,

Disney channels, YTV, Nick and Treehouse will no longer be available on Watch TV Everywhere

THE PROVIDERS OF THESE CHANNELS HAVE REMOVED THEM FROM THE WATCH TV EVERYWHERE PLATFORM. AS A SUBSCRIBER, YOU'LL STILL BE ABLE TO STREAM CONTENT DIRECTLY FROM THE CHANNEL'S WEBSITE, IF AVAILABLE. THIS WILL NOT IMPACT THE BROADCAST CHANNELS IN YOUR QUADRO COMPLETE PACKAGE.

THANK YOU FOR YOUR UNDERSTANDING.

Spring Spectacular SAVINGS

Trade in your current device and upgrade to a newer phone from May 1 - May 18th and

SAVE!



Benefits:

- New Device
- \$100 Bill Credit
- \$10 off on all eligible accessories
- Upgrade photos
- Recycle old device
- Better & current apps

Visit www.quadro.net/promo for full details and conditions.

QUADRO CLASSES - MAY AND JUNE 2019

iOS Workshop - Learn to Love your iPhone:
Kirkton Boardroom

Thursday May 16th - 9:00am to 11:30am

Register today for this popular course - limited to 8.

Refreshments - BYOi - Bring your own iPhone or iPad.

Android Workshop - Enjoy the many wonders of your Android Device
Kirkton Boardroom

Thursday June 20th - 9:00am - 11:30am

Register today - limited seating

Refreshments - BYOD - bring your own device (phone/tablet)

Fee: We apply a \$5 charge to your account, that is given to charity at the end of the year.