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## **PLEASE NOTE:**

Our St. Marys retail location will be moving to 84 Wellington St. (between Canadian Tire and Foodland) in December. Watch for further details on our website and Facebook.

# HOLIDAY HOURS ALL LOCATIONS

Dec 19th - Close at 3 pm

Dec 24th - Close at 3 pm

Dec 25th - Closed

Dec 26th - Closed

Jan 1, 2019 - Closed

## HOLIDAY SUPPORT HOURS

Dec 19th - 9 am - 5 pm

Dec 24th - 9 am - 5 pm

Dec 25th - Closed

Dec 26th - 8:30 am - 10 pm

Jan 1, 2019 - Closed

## **COMPUTER REPAIR AND I.T. SOLUTIONS**

#### **NEED TO SPEED UP A SLUGGISH iPHONE?**

Devices tend to slow down over time, especially as storage and memory fill up with files and unused apps. Here are some simple best practices to help maintain your device.



From time to time you should power off your device completely. This clears out the memory.

Get into the habit of deleting apps and files you don't use (photos are a common storage issue) and archive the latter in the cloud and/or local backup.

Check your settings for apps that refresh in the background and adjust them accordingly.

Update your iOS on your device, iOS 12 particularly focused on improving performance.

If you think your mobile device has been infected with malicious software, call your manufacturer or **Quadro's** 

Computer Repair and I.T. Solutions team 519.229.8020.

## **INTERESTED IN BECOMING A BOARD MEMBER?**

# Nomination Deadline is March 1st, 2019

Visit www.quadro.net/member for detailed information & required nomination form to complete.

Two director positions will be filled at the 2019 Annual Members Meeting in April 2019.

Have a voice! Serve on behalf of Quadro members and provide leadership to fulfill the evolving needs of our customers.

For more information please contact our General Manager John DeHeer 519.229.8428 or Email: customer.care@quadro.net





**MEET OUR TEAM - Kasey Beer** 



Kasey has been an asset to our Customer Service Team since 2014. With her background in Business and Massage Therapy, Kasey has been able to grow with us over the years and works hard to assist customers with their mobility solutions and home communcation needs.

If you have a chance to meet Kasey, you will remember her most by her quiet confidence and unassuming nature.

When not at the office, Kasey has her hands full trying to keep up with her 15 month old son, coupled with undergoing a complete home renovation. We are very proud to have Kasey serve our members and as a colleague on the Quadro team!



Thanks Dave, for your 30 years of service. Enjoy a well deserved Retirement!

## **Hollywood Suite Free Preview**



## Let us take you back to the 70's, 80's, 90's & 00's

The Hollywood Suite Free Preview is on now! Tune in to Hollywood Suite until January 5th

and enjoy hundreds of uncut and commercial-free movies on 4 channels.

Quadro Channels 216 - 219 More details visit

www.hollywoodsuite.ca/ freepreview

