



ANNUAL MEMBERS MEETING UPDATE

Quadro's 23rd Annual Meeting was held at the Kirkton-Woodham Community Centre on April 13, 2017. Members present were provided with a progress report of ongoing activities within the co-operative along with a presentation of the 2016 Financial Statements. Dennis Manarey and Mary-Lou Thomson were both elected by acclamation as board members for an additional three year term. At the May board meeting, John Alderman was re-elected as Chairman and Dennis Manarey was re-elected as Vice-Chairman. To view a draft copy of this year's annual meeting minutes, in addition to the 2016 Financial Statements visit www.quadro.net/member

Pictured Left: Quadro Board of Directors from Right to Left: Russ Barker, John Alderman (Chair), Mary-Lou Thomson, Joyce Frew, Dennis Manarey (Vice-Chair) and Stuart Arkett.

APPLY FOR THE 2017 QUADRO SCHOLARSHIP!

Quadro Communications Co-operative Inc. encourages the youth within Quadro's serving territory to continue their studies at post-secondary institutions, particularly in the subject areas of Math, Science and Business. Quadro is committed to offering two \$1000.00 scholarships to students enrolled in their second, third or fourth year at University or College in either a Business, Marketing or Technical program. To apply for a scholarship, eligible recipients must maintain a principal residence when not attending school where a Quadro co-operative membership is held. If you qualify and are interested in applying for a scholarship please contact our office or visit www.quadro.net for more details. The deadline for 2017 scholarship applications is **Friday, July 7th, 2017.**



Apply Today!

QUADRO HOLIDAY HOURS

150
CELEBRATE
CANADA

HAVE A SAFE & HAPPY HOLIDAY WEEKEND!

Quadro Office Locations

Wednesday June 28th
CLOSED from 11 AM - 2 PM (Staff Meeting)
Saturday July 1st - CLOSED
Monday July 3rd - CLOSED

Quadro Support Hours

Wednesday June 28th
CLOSED from 11 AM - 2PM (Staff Meeting)
Saturday July 1st - 9 AM - 5PM
Monday July 3rd - 9 AM - 5PM

Quadro Repair Hours

Messages left on Canada Day weekend will be checked until 1PM. Messages left after 1PM will be checked the following morning.

SUMMER WORKSHOP SERIES



Sign Up For Our Digital TV Workshop!

We invite you to attend our next TV workshop to learn some helpful tips & tricks on how to better understand all of the benefits that digital cable has to offer. Join us for a hands-on learning experience on how use your digital set top box, DVR, remote control, the digital TV guide & much more. Cost of the workshop is \$5 and will be applied to your Quadro bill to hold your spot. Workshop fees will be donated to the "Someone I Know" campaign in support of the St. Marys Memorial Hospital Foundation. Preference for this workshop will be given to existing Quadro TV subscribers, prospective TV customers are also welcome to attend. Book now! Space is limited.

Our Digital TV Workshop will be held on:

Tuesday July 11th 2017
Time: 9:00am - 11:00am
Location: Kirkton Business Office
1845 Road 164 Kirkton ON.

To sign up for our summer workshops please call: 519-229-8933



Sign up for our Apple Smartphone iOS Workshop!

Our first iOS workshop was such a success we are having another one this summer! Do you have an iPhone and would like to learn some new tips and tricks? Learn the basics and more at our iOS workshop. This class is a great way to learn about the phones features to make better use of your smartphone device. Bring your questions and we will spend the morning discovering all of the things your Apple smartphone is capable of. Cost of the workshop is \$5 and will be applied to your Quadro bill to hold your spot. Workshop fees will be donated to the "Someone I Know" campaign in support of the St. Marys Memorial Hospital Foundation. Preference for this workshop will be given to Quadro mobility subscribers. Book now! Space is limited.

Our Apple iOS Workshop will be held on:

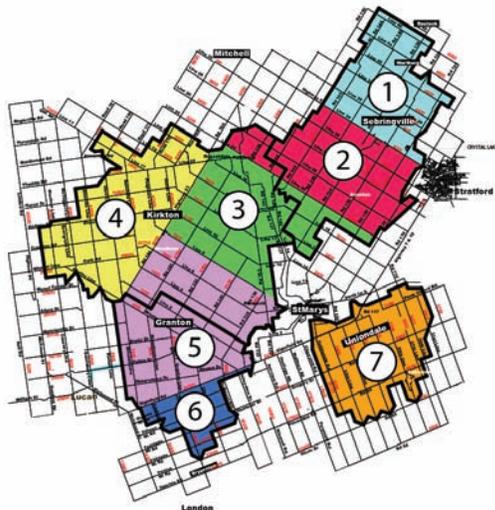
Wednesday July 19th 2017
Time: 9:00am - 11:00am
Location: Kirkton Business Office
1845 Road 164 Kirkton ON.



TECH TIP: MAKE THE MOST OF YOUR INTERNET SERVICE THIS SUMMER

Wifi, also known as wireless internet is supported by equipment called a router. The router is directly connected to the internet which then sends a signal much the same way a radio station sends radio waves. This signal area is limited and devices outside of that area will not be able to connect. Wifi technology enables your smartphones, tablets, gaming systems etc. to work in your home or office with no connection cables attached. As a rule a direct connection from your main internet source, in Quadro's case your modem or fibre terminal is always optimal. The router which "routes" your internet or broadcasts the wireless signal can at times degrade your connection causing a poor customer experience. It's important to know that our

world of technology is forever changing and the amount of devices we want connected is increasing. Investing in a wireless router that is suitable for the size of your home or business along with the amount of devices connected is a considerable factor in having the best internet experience. Don't forget about bandwidth. Additional bandwidth, also known as "speed" may be required to ensure all of your connected devices are working to their best ability. Don't let your internet slow you down this summer. Poor internet experiences can take time to solve through troubleshooting and education. If you have concerns or questions regarding your internet connection or would like options to improve your service, speak to one of our knowledgeable support technicians at 519-229-8020.



QUADRO'S LEGACY PLANT REMOVAL

Quadro has started the removing the brown pedestals that housed the technology that is no longer required and repairing (straightening) our current green pedestals within the serving area. Weber Contracting is assisting us the final phase of our fibre to the home project in the original four exchanges. This removal project is anticipated to be completed in 2018. Technicians are currently working in the area of Rostock and Sebringville. The map (pictured left) outlines each phase and where work will be completed. If you have questions or concerns regarding this project please call us at 519-229-8933 and ask to speak with Shane, our Field Operations Manager.