

Quadro Completes 100 Percent Fibre Service Network

First service provider in the
region to reach this milestone

On July 22nd 2016 we announced the completion of the overbuild of our legacy copper network to a 100 percent fibre-to-the-home (FTTH) network, in our original serving area, the first of its kind in Ontario. Quadro members located in the Granton, Kirkton, Sebringville, and Uniondale exchanges, an area that covers 800-square-kilometers and serves approximately 3000 individual locations, will now benefit from the power of fibre technology.

We marked the completion of a 10-year, 20-million-dollar project with a recognition of achievement celebration in Kirkton. Officials from municipal, provincial, and federal governments, Quadro Board of Directors, staff, and technology partners were on hand to celebrate. "Quadro's fibre network is built for the future and will be able to meet the changing needs of our business and residential subscribers, including local anchor institutions and health care providers. With this infrastructure in place, Quadro is positioned to service economic development opportunities in our communities, as any business would be well supported by our fibre network. We are thrilled to announce the completion of our over build, this investment in our communities will allow our members to benefit from broadband speeds and services that are not readily available in other areas." said John DeHeer, Quadro General Manager.

When Quadro began its transformation to fibre in 2006, the only broadband option within its co-operative serving area was DSL (Digital Subscriber Line). This application offered Internet solutions to the rural communities which it serves, but was always limited by bandwidth.

By selecting Active Ethernet technology and broadband access solutions from Calix, we were able to put the pieces in place to deliver the most advanced broadband services for decades to come. With the ability to deliver up to gigabit internet speeds, we are ready to support any broadband applications including voice, telecommuting, gaming, video streaming, and any applications which may emerge in the future.



Quadro Communications employees & members of the board of directors (shown above), community partners and special guests gathered at the Kirkton-Woodham Community Centre on July 22nd 2016 to celebrate the completion of Quadro's legacy copper network to a 100 per cent fibre-to-the-home network in the Granton, Kirkton, Sebringville and Uniondale exchanges.

Congratulations to our 2016 Scholarship Recipients!



Left to Right: Vice Chairman of the Board, Dennis Manarey with Eric Stone & Chairman of the Board, John Alderman



Left to Right: Shane Nicholson, Field Operations Manager with Ryan Baxter

Eric Stone (pictured left) and Ryan Baxter (pictured right) are this year's Quadro scholarship recipients. Eric is currently enrolled at Fanshawe College, in his third year studying Civil Engineering and Technology. Ryan is enrolled at the University of Western Ontario in a dual degree program in Business and Engineering. Quadro congratulates both Eric and Ryan for their hard work and dedication. Good luck in your future endeavors! We encourage the youth within our serving territory to continue their studies at post secondary institutions, particularly in the subject areas of Math, Science and Business. We are committed to offering two \$1000.00 scholarships to students enrolled in their second, third or fourth year at University or College. To apply for a Quadro scholarship, eligible recipients must maintain a principal residence when not attending school where a Quadro Co-operative membership is held. If you qualify and are interested in applying for a scholarship in 2017, please contact our office or visit www.quadro.net for more details.

What is SWIFT? SWIFT stands for the South West Integrated Fibre Technology Network. The \$281 million dollar SWIFT project was initiated by the Western Ontario Wardens' Caucus (WOWC) and its partners (City of Orillia, Town of Caledon, the Region of Niagara, Grey Bruce Health Services, and Georgian College), has received funding from the federal and provincial governments. The SWIFT Initiative is based on the principle that everyone in Western Ontario deserves access to high-speed Internet. SWIFT will build an open-access, ultra-high-speed fibre-optic broadband transport network in Western Ontario and Niagara Region.

What does this mean for Quadro customers? All of our customers who are connected by Quadro's fibre network are already equipped with ultra-fast high speed broadband internet access. The SWIFT initiative will not enhance services provided to these customers. Quadro has also enhanced the broadband capabilities for our remaining customers in competitive areas that are served with coaxial or wireless technology by delivering the broadband service through a fibre optic feed and a state of the art connection at a Point of Presence (POP) to maximize the capabilities of those technologies. SWIFT may benefit our rural surroundings in the area of fibre expansion. Assistance with last mile funding (which has not been explained by the SWIFT initiative) would allow Quadro to expand our fibre footprint by replacing existing technologies (coax or wireless) as well as expanding our fibre footprint to surrounding communities in an effort to provide more rural customers with high-speed internet access.

For any questions or concerns regarding SWIFT please feel free to contact me directly at 519-229-8428 or visit swiftnetwork.ca for further information.



The Ontario Co-operative Young Leaders Program - Stephanie's Experience!

The Cooperative Young Leaders program is an experiential learning program which integrates co-operative principles with team building practices to empower youth. Quadro fully sponsors a first time participant and partially sponsors a second & third year returning participant. This year Stephanie Simpson was selected to attend the program. Stephanie shared her experience with us and we look forward to sponsoring participants next year!

Quadro,

Thank you so much for sponsoring me to go to CYL camp. It was definitely the best week of my life! From the minute I got to camp I met a bunch of new people who I hope to be lifelong friends with. At the camp, we did multiple team building activities to help us get to know one another and to learn how to be the leader of our groups. We learned about all the different co-operatives when we all shared about our sponsors. I had no idea there were so many different co-op's all around Ontario! Even though this is a business camp, we still enjoyed the everyday aspects of camp. We went canoeing, had an instructor come in for yoga, enjoyed an afternoon on a solar powered pontoon boat, participated in a trail clearing at the camp, went swimming, and enjoyed singing, stories and games by the campfire. For my first time ever away at a camp, I have to say it was a wonderful experience and I would highly recommend it to anyone. It would definitely be a camp that I would love to attend again if given the opportunity. Thank you again for this wonderful experience!

- Stephanie Simpson



Remember to update your contact information.

Has your contact information changed? To assist us in serving you better, please ensure we have your current contact information on file. Your contact information can be shared with us through **SmartHub**, our online billing system, by emailing customer.care@quadro.net or by giving us a quick call at the office at **519-229-8933**.

TV NEWS: Digital TV Update

As previously posted, additional channels were removed from the Classic Cable service on Sept 1st. If you are viewing TV service where no set top box is present, you will need to add a set top box, to your TV set to enjoy the benefits of digital programming. To view a current list of digital packages available visit www.quadro.net/digital-cable/packages

Schedule your digital TV upgrade today by calling 519-229-8933.

Having trouble with you Digital TV service? Sign up for our FREE TV workshop!

We invite you to attend our October workshop to learn some helpful tips & tricks on how to better understand all of the benefits that digital cable has to offer. Join us for a hands-on learning experience on how use your digital set top box, DVR, remote control, the digital TV guide & much more.

OUR OCTOBER DIGITAL TV WORKSHOP WILL BE HELD ON:

Thursday October 6th 2016

Time: 9:00am – 12:00pm

Location: Kirkton Business Office
1845 Road 164 Kirkton ON.

**To sign up for this FREE workshop call:
519-229-8933 Book now! Space is limited!**