



Annual Patronage Dividend Notice

The Board of Directors are pleased to announce to the membership that the **February** statement will be reduced by the 2016 patronage dividend. We are happy to report an amount exceeding \$200,000.00 will be paid back to our members!

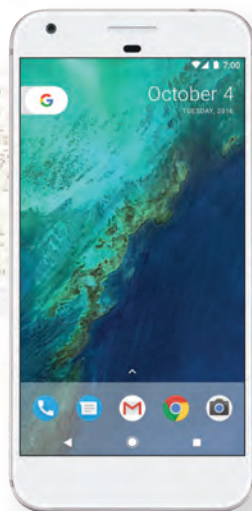
The return of surplus in the form of patronage dividends is just one of the benefits of being a member of Quadro. Please review the brief description of other co-operative principles outlined below.

SPECIAL NOTE ON INCOME TAX WITHHELD

As mandated by Canada Customs and Revenue Agency, federal tax has been withheld on patronage dividends greater than \$100 for which you will receive a T4A slip in January 2018.

New Year NEW Phone!

HAPPY
NEW
YEAR



Google Pixel™

Start your new year with a new mobile phone. Visit one of our locations in St. Marys, Kirkton or Lucan to get one of the latest and greatest smartphones. Quadro's mobile service works on Canada's largest LTE network with the convenience of local customer service and support. Save an additional \$5 a month by bundling your mobile service with other qualified services like home phone, internet and TV. We're local just like you! Why get your new phone from one of the big companies when you can get all of your services from us?

January Promotion

Activate a new device on a 2yr term and receive a \$100 one-time discount on your Quadro bill. Bring your own device activated on a 30 day plan and get a \$50 one-time discount. Are you ready for a hardware upgrade? Combine January's promotion with your qualified hardware upgrade credit for even more savings!

**Some conditions apply. Ask us for full promotion details.*

Important Notice: Upgrades to Quadro TV Service

As technology evolves, analog TV signals (TV connections without a digital set top box) is now a technology of the past. To avoid future programming disruptions, our customers must upgrade to our Quadro Complete or Essentials TV service paired with a HD or DVR Set Top Box to continue viewing your favourite channels and programming. Customers who already have digital boxes installed where TV's are present are not impacted by this change.

Important Dates To Remember:

FEBRUARY 21, 2017 - Quadro Classic Cable subscribers and existing Quadro Complete or Essentials subscribers that have access to a Classic (Analog) service on TV's where no digital box is present, please be advised that this signal will be terminated on February 21, 2017.

JANUARY 23, 2017 - We will be making some changes to our existing channel line-up. A select number of duplicate HD channels showing the same programming will be removed on January 23, 2017. See chart below for full details.

Current information regarding Quadro TV service is available on our website www.quadro.net/digital-cable and when possible, future changes will be communicated in the message centre of your monthly statement.

CHANNEL NAME	CHANNEL NUMBER	DUPLICATE CHANNEL BEING REMOVED ON JAN 23rd 2017
TVO HD	3	292
CBC Toronto HD	5	258
Global Toronto HD	6	257
CITY Toronto HD	9	255
CTV2 London HD	10	8 & 244
CHCH HD	11	358
CTV Kitchener HD	13	256
WGN 9 (Chicago) HD	19	245
WSBK (Boston) HD	20	377
WPIX (New York) HD	21	376
ABC Detroit HD	250	23
NBC Detroit HD	251	24
CBS Detroit HD	252	388
PBS Detroit HD	253	389
Fox Detroit HD	254	385
NBC Seattle HD	379	261
ABC Seattle HD	380	260
CBS Seattle HD	381	262
FOX Seattle HD	382	263
PBS Seattle HD	383	378
KTLA HD	653	652



Our "Quad Squad" will set up new devices you received over the holidays and even show you how to run them! Simple right? We offer computer repair and network setup service too! The Quad Squad is your local tech solutions team!

Stop by our Quadro Squad headquarters at 485 James Street South Unit 2, St. Marys, Call 519-229-8020 or visit www.quadro.net for service details.