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QUADRO RETAIL LOCATION IS MOVING
**NEW ST. MARYS LOCATION
OPENING JULY 2, 2013**



JUNE CELL PROMOTION
**ACTIVATE A
SMARTPHONE & SAVE!**
ON ALL NEW 3YR ACTIVATIONS



QUADRO COMMUNICATOR

QUADRO COMMUNICATIONS ANNUAL GENERAL MEETING UPDATE

Quadro's Annual General Meeting was held Thursday April 11th, 2013 at the Kirkton-Woodham Community Center. Cindy Bilyea, Chair of Quadro's Board of Directors called the meeting to order and welcomed all the members and guests present. She thanked General Manager John DeHeer and Quadro staff for another successful year. In addition to the presentation of the 2012 financial statements, two members were acclaimed to Director positions. Cindy Bilyea - Western Region, will now represent the Kirkton, Granton, Lucan & Dublin exchanges and Stuart Arnett has joined Quadro as the director for the Eastern Region representing Uniondale, Sebringville & Mitchell. Stuart and Cindy will begin to serve as a Board member for a three year term. Stuart will be replacing Alex Gibson who has finished his term, serving nine years as a Board member for the Eastern Region. Quadro paid tribute to Alex and thanked him for his years of service and wished him luck with future endeavors.



Cindy Bilyea (RIGHT) Director - Western Region and Board Chair presents Alex Gibson (LEFT) former director of the Eastern Region with a gift of appreciation for his 9 years of service.

QUADRO launches **NEW** website. Make www.quadro.net your home page!

On March 1st 2013, Quadro launched a brand new website. We have completely redesigned our layout with simplicity, ease of use, and a strong focus on content delivery in mind. The website now features all of Quadro's products and services customized by the user's community. Quadro customers are also encouraged to use the website's new Community Portal. This section allows customers to post community events, buy sell and trade items in the classified section and read local news all from one web page. Customers will also notice in the event of an outage or service disruption, a red alert bar will appear on the top of our web page with a message to notify you of the issue in the corresponding community. We truly hope you enjoy exploring our new website, and feel free to send us comments or feedback.



QUADRO'S RETAIL STORE WILL BE MOVING AS OF JUNE 29 2013. JULY 2ND, CUSTOMERS CAN VISIT OUR NEW LOCATION AT 485 JAMES STREET SOUTH UNIT #2 ST. MARYS.

WE'RE MOVING!! ST. MARYS RETAIL STORE RE-LOCATING TO 485 JAMES STREET SOUTH UNIT #2

The Quadro retail store currently located at 16 Water Street South will be moving at the end of June. The Quadro retail store will re-locate to 485 James Street South Unit #2 beside our existing Quadro office. This new location will continue to provide customers with Cellular, Digital TV, Internet and Telephone customer service. The James Street location will be open to customers starting Tuesday July 2, 2013. We appreciate your patience during the month of June as we transition into our new location.

QUADRO HOLIDAY HOURS

Friday June 28 - 16 WATER ST. SOUTH STORE - CLOSED

ST. MARYS STORE WILL BE MOVING TO THE NEW LOCATION & WILL BE OPEN SATURDAY JUNE 29TH

Saturday June 29th - REGULAR BUSINESS HOURS

Canada Day - Monday July 1st - CLOSED

(TECHNICIANS WILL BE ON-CALL FOR EMERGENCIES ONLY)



REMINDER TO ALL FIBRE & COAX TELEPHONE CUSTOMERS

In the event of a power failure, customers connected with Fibre Optic or Coax technology will have battery backup power for up to 6 hours of telephone use. The duration of backup power will depend on the time of telephone use during a power outage.



FIBRE PROJECT UPDATE

Sebringville Director and Vice-Chair Dennis Manarey, Granton Director Charles Fortner and General Manager John DeHeer are shown here reviewing the tenders for the Granton South Fibre Project (Granton Exchange South of Highway 7). The project is scheduled to be completed by Fall 2013.

BUNDLE YOUR QUADRO SERVICES & SAVE!

Combine 2 or more Business or Residential qualified services and save on your monthly bill.

BUNDLE DISCOUNT EXAMPLE:

- Combine 2 Qualified Services = **\$5 Discount**
- Combine 3 Qualified Services = **\$10 Discount**
- Combine 4 Qualified Services = **\$15 Discount**
- Combine 5 Qualified Services = **\$20 Discount**

Bundle discounts are available on qualified internet, television, cellular and web hosting packages in select service areas. Your \$5 discount per qualified service will be applied to your monthly bill. Quadro bundle discounts are based on subscribing to what are considered "qualified services" only. Former Quadro service plans may not qualify for bundle discounting. Qualified services must be equal or greater to \$25/month per service before applicable taxes.

New qualified bundle and pricing packages can be arranged by visiting one of our office locations, visiting our website www.quadro.net or by calling 519-229-8933 and speaking to a Customer Service Representative.

QUADRO

RECOGNIZES EMPLOYEE YEARS OF SERVICE.

In honour of their time, effort and dedication with Quadro Communications Co-operative Inc. Quadro would like to recognize the following people for their years of service.

- Barry Stone - 25 yrs
- Dave McBryde - 25 yrs
- John DeHeer - 5 yrs
- Mike McMullen - 5 yrs
- Paula Damen - 5 yrs
- Shallon Partridge - 5 yrs

Quadro Introduces the Nexus⁴ Smartphone

The Nexus 4 sets a new standard for smartphones with industry-leading hardware, the latest version of Android™, and stunning design all in one package.

With a 1.5 GHz quad-core Snapdragon™ S4 Pro processor and 2 GB of RAM, you'll always experience seamless performance. It even updates to the latest version of Android automatically, so you'll always have the latest features.

Enjoy everything you do on its ultra-clear 4.7" screen that won't kill your battery thanks to a high density lithium polymer battery.



JUNE CELLULAR PROMOTION

ACTIVATE ANY CELLULAR DEVICE ON A 3 YEAR TERM IN THE MONTH OF JUNE AND RECEIVE OVER \$100.00 IN SAVINGS!



LG NEXUS⁴

\$50 CREDIT ON YOUR FIRST BILL
NO ACTIVATION FEE
& FREE CAR CHARGER

Offer valid until June/29/2013

*SOME CONDITIONS APPLY. SPEAK TO A CUSTOMER SERVICE REPRESENTATIVE FOR DETAILS. CREDIT CHECK & SECURITY DEPOSIT MAY BE REQUIRED AT TIME OF ACTIVATION.



Quadro - A Proud Silver Level Corporate Sponsor

visit: www.quadro.net

CONTACT US

QUADRO SUPPORT:

519-229-8020

1-866-292-3332

quadro.support@quadro.net

GENERAL INQUIRES:

519-229-8933

1-800-265-4983

customer.care@quadro.net

CELLULAR INQUIRES:

519-229-CELL (2355)

cellular@quadro.net

PHONE REPAIR

519-229-6100

LOCATES - ONTARIO ONE CALL

1-800-400-2255

SERVICE HOURS

QUADRO SUPPORT

MON. - FRI. 8:00 AM - 10:00 PM

SATURDAYS 9:00 AM - 5:00 PM

SUNDAYS - CLOSED

INSTALLATION & REPAIR

MON. - FRI. 8:00 AM - 4:30 PM

WEEKNIGHTS BY APPOINTMENT ONLY

SAT. 9:00 AM - 1:00 PM

SUN. & HOLIDAYS

EMERGENCY SERVICE ONLY

BUSINESS OFFICE

1845 ROAD 164, BOX 101

KIRKTON, ON, N0K 1K0

MON. - FRI. 8:30 AM - 4:30 PM

QUADRO RETAIL LOCATION

(OPEN UNTIL JUNE 27th 2013)

16 WATER STREET SOUTH, ST. MARYS

MON. - FRI. 9:00 AM - 5:00 PM

SAT. 9:00 AM - 1:00 PM

SUN. - CLOSED