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VISIT OUR NEWEST SHOWROOM!
LOCATED AT 178 MAIN
STREET LUCAN, ON.



FEBRUARY CELL PROMOTION
\$50 PROMO CREDIT
ON ALL NEW 2YR ACTIVATIONS
*SOME CONDITIONS APPLY.



QUADRO COMMUNICATOR

QUADRO INVITES YOU TO JOIN US FOR OUR 2014 ANNUAL GENERAL MEETING

DATE: THURSDAY APRIL 12th 2013

DOORS OPEN AT: 6:00 P.M. REGISTRATION: 7:00 P.M.

**LOCATION: KIRKTON-WOODHAM COMMUNITY CENTRE
70497 Rd. 164 (Hwy 23) Kirkton, ON.**



BOARD OF DIRECTOR POSITIONS AVAILABLE FOR THIS YEARS ELECTION ARE:

KIRKTON EXCHANGE - 3 YEAR TERM • GRANTON EXCHANGE - 3 YEAR TERM

DIRECTOR NOMINATIONS WILL BE CLOSED AT 4:00 P.M. - MONDAY MARCH 3RD 2014

FOR MORE INFORMATION ON BECOMING A MEMBER OF THE BOARD OF DIRECTORS, PLEASE VISIT www.quadro.net NOMINATION FORMS ARE AVAILABLE ONLINE AND AT ALL QUADRO LOCATIONS.



2014 - FIBRE PROJECT UPDATE

Board Members John Alderman and Charles Fortner with General Manager John DeHeer are pictured left, reviewing the Uniondale construction bid. Construction has begun burying Fibre in the Uniondale exchange on Road 96. The Fibre project continues with the projected completion date of Fall 2014.

Is your Home or Business Fibre Ready? Retiring the copper plant is part of Quadro's strategic plan. It is costly to maintain copper lines and the system components that run the copper technologies. Quadro has been actively working towards upgrading the system to Fibre Optics. Benefits of this upgrade are a longer life span, less maintenance is required and it provides a higher quality of service. Quadro would appreciate your assistance by allowing our technicians into your home to change your services from the copper plant to the Fibre lines. Appointments for this upgrade to the Fibre line can be scheduled around your availability. There are no installation charges to upgrade to the Fibre Optic network. If you receive a notice from us the mail that your home or business is ready for a Fibre cutover, please call our main business office at **519-229-8933** to schedule an appointment.

DIGITAL MAX TV - FREE PREVIEWS

FEB. 17 - MAR. 31 - CH. 51 History Channel

MAR. 3 - APRIL 30 - CH. 572 Travel & Escape

APRIL 1 - MAY 30 - CH. 512 Cottage Life

APRIL 1-30 - CH. 427 World Fishing

* ONLY AVAILABLE ON DIGITAL MAX

SIGN UP FOR DIGITAL CABLE TV TODAY - CALL 519-229-8933

NEW

QUADRO MEMBER PORTAL ON WEBSITE

We are happy to announce our new member section on the Quadro website. This member section will allow all members of the co-operative to access documents such as financial statements, notifications and exclusive offers to customers who hold a member share. You can access this section of the website by visiting www.quadro.net/member In order to access the information you will be required to enter your username, which is your account number and password which is your Quadro account number followed by your member number. Once you login you can change your username and password. To obtain your member number, please call the main office at **519-229-8933**. If you are not a member, sign up today for \$1 which will be applied to your next bill.



2014 CO-OPERATIVE YOUNG LEADERS PROGRAM

The Co-operative Young Leaders program is a summer experience unlike any other. These week-long camps bring young people together from all across Ontario to learn about and practice communication and leadership through co-operative activities. Every summer, Ontario credit unions and co-ops give 200 young people a chance to attend Co-operative Young Leaders. CYL is a program of the Ontario Co-operative Association.

Quadro fully sponsors a first year participant and partially sponsors second & third year returning participants. The program runs for one week during the months of June, July & early August, depending on the age group. If you would like to participate in this enriching experience, please prepare a letter to the attention of the **Board of Directors** indicating why you would like to attend the CYL Summer program. Applications must be received by **Friday, April 4th 2014**. Potential participants can read more information about the program by visiting the Quadro website or The Ontario Co-operative Association website: **www.ontario.coop/cyl**. Please forward your letters of interest to the Quadro main office in Kirkton or by emailing: **customer.care@quadro.net**



(Left to Right) John DeHeer - General Manager, Ann Gibson & Cindy Bilyea (Board of Director - Chair)



(Left to Right) John DeHeer - General Manager & Craig Avery

CONGRATULATIONS

TO THE 2013 QUADRO SCHOLARSHIP RECIPIENTS!

We are proud to announce this year's scholarship recipients are Craig Avery and Ann Gibson. Craig Avery is currently a student at the University of Western Ontario, enrolled in Business Administration. Ann Gibson is a student at the University of Waterloo majoring Environmental Engineering (Bachelor of Applied Science). Quadro is committed to offering \$500 scholarships to students enrolled in their second, third or fourth year at University or College in either a Business, Marketing or Technical program with emphasis on Electronics and Telecommunications. Quadro congratulates Craig and Ann both for your hard work and dedication! Good luck in your future endeavors!

Introducing the Samsung Galaxy S4 Mini

COMPACT DESIGN THAT FITS YOU PERFECTLY WELL

The Samsung Galaxy S4 mini is a perfect combination of compact form and powerful function. The Galaxy S4 mini features a 4.3-inch Super AMOLED qHD* display and a 1.7 GHz dual-core processor. Coupled with great features like Group Play and Mobile TV it gives you everything you need to share, play and watch right at your fingertips.

Activate this phone on a 2YR Voice & Data Lite or Voice and Data Plus Plan and receive a **\$50 credit on your first cellular bill and pay no activation fee**. Ask us for details.

*SOME CONDITIONS APPLY.

NEW



CUSTOMIZED TECHNICAL SOLUTIONS FOR YOUR HOME & BUSINESS - COMING SOON!

Let Quadro become your trusted IT support partner. Quadro is currently in the process of launching "QUAD SQUAD" a technical solutions service to help customers with their day-to-day technical support troubles for your home or business. Interested in this new service? Have ideas or input? We would love to hear them. Call Shane Nicholson at **519-229-8440** to show interest or ask questions about this soon to be launched service!



CONTACT US

QUADRO SUPPORT:

519-229-8020

1-866-292-3332

quadro.support@quadro.net

GENERAL INQUIRES:

519-229-8933

1-800-265-4983

customer.care@quadro.net

CELLULAR INQUIRES:

519-229-CELL (2355)

cellular@quadro.net

PHONE REPAIR

519-229-6100

LOCATES - ONTARIO ONE CALL

1-800-400-2255

SERVICE HOURS

QUADRO SUPPORT

MON. - FRI. 8:00 AM - 10:00 PM

SATURDAYS 9:00 AM - 5:00 PM

SUNDAYS - CLOSED

INSTALLATION & REPAIR

MON. - FRI. 8:00 AM - 4:30 PM

WEEKNIGHTS BY APPOINTMENT ONLY

SAT. 9:00 AM - 1:00 PM

SUN. & HOLIDAYS

EMERGENCY SERVICE ONLY

BUSINESS OFFICE

1845 ROAD 164, BOX 101

KIRKTON, ON, N0K 1K0

MON. - FRI. 8:30 AM - 4:30 PM

QUADRO SHOWROOM HOURS

485 JAMES STREET SOUTH UNIT 2

ST. MARYS, ON

MON. - FRI. 9:00 AM - 5:00 PM

SAT. & SUN. - CLOSED

178 MAIN STREET

LUCAN, ON

THURS. & FRI.

9:00 AM - 5:00 PM

SATURDAY

9:00 AM - 1:00 PM

We Are Open
Family Day
Feb. 17th 2014

visit: www.quadro.net