



## Featured Photo Contest (Courtesy: Mike Rumble)

Mike's photo of the old church constructed for the upcoming Netflix thriller "In the Tall Grass" based on the Stephen King/Joe Hill novella received the most votes in our recent social media contest. For his efforts Mike received a bag of cool Quadro Swag, in addition to having his photo featured in this month's newsletter. Keep your cameras rolling as we head into fall and watch for our next Featured Photo Sweepstakes. The Theme is *Fall in my Community*.

## Please Note

*On September 12, all offices will open at 10am*

*On September 19, all offices will open at 12 Noon*

## 2018 Scholarship Winners



John DeHeer, General Manager presents scholarship awards to Rachel Bertens (pictured left) and Erin McIntosh (pictured right).

Quadro has committed to supporting students within its serving territory to continue their post-secondary education. As such, we recently awarded two students each with a \$1,000 scholarship based on submitted applications with preference given to those enrolled in either a business program with emphasis on marketing, or a technical program with emphasis on electronics and telecommunications. Congratulations to Rachel Bertens and Erin McIntosh on being our 2018 Scholarship Winners. Rachel is entering her fourth year of studies at the University of Guelph and is enrolled in the Biomedical Engineering program. Erin is entering her second year of studies at the University of Waterloo and is enrolled in the Global Business and Digital Arts program. Thank you to all the students who submitted applications. We wish you continued success with your studies.

To apply for a Quadro scholarship, eligible recipients must maintain a principal residence, when not attending school, where a Quadro membership is held. If you qualify and are interested in applying for a Quadro scholarship in 2019, please contact our office or visit [www.quadro.net](http://www.quadro.net) for more details.

## Upcoming Classes

### OUR NEXT CLASS:

**LinkedIn for Business**

September 20, 2018

9am - 11:30am

Classes are subject to a \$5 fee with proceeds being donated to a local charity.

Classes take place at our Kirkton Office

Located at 1845 Road 164

Call to book your spot at (519)229-8933

Check out [www.Quadro.net](http://www.Quadro.net) for all upcoming class schedules!

Book Now as Space is Limited!

## App of the Month



**Grammarly Keyboard** is an app that detects grammar, spelling, plagiarism, punctuation mistakes and more as you write on the go. Grammarly works in any app from sending an email, using your web browser, writing a post on social media and more. Grammarly automatically detects and sends correction suggestions to you. With Grammarly you can write messages from your device with confidence.

**Download on the App Store and Google Store Today!**

Do you have a favourite app that others would find useful? Email us at [marketing@quadro.net](mailto:marketing@quadro.net) and we would be happy to share.

## Our Internet Packages have Changed!

Unlimited Data usage with no contracts!



**YOU DON'T HAVE TO BE A  
BIGWIG TO GET YOURSELF A GIG!**

(Up to 1Gbps x up to 50Mbps)

\*where technology permits

To see all of our new internet service offerings, check out [www.quadro.net/internet](http://www.quadro.net/internet)

**NOW ONLY**  
**\$99<sup>95</sup>/mo**



# KNOW YOUR RIGHTS

For more information about the benefits of the Wireless Code, visit [crtc.gc.ca/wirelesscode](http://crtc.gc.ca/wirelesscode)

## What the CRTC'S Wireless Code means for you

### No Cancellation Fees After 2 Years

You can cancel your contract after 2 years with no cancellation fees - even if you have agreed to a longer term.

### Limit on Data & Roaming Charges

Extra Data charges and data roaming charges are capped to prevent bill shock. The account holder, by default, is the only one who can consent to data overage and data roaming charges beyond the established limits, or authorize another user to do so.

### Unlocked Cellphones

Mobile devices unlocked free of charge, upon request and all newly purchased devices unlocked.

### Trial Period

You can return your cellphone within 15 days, without penalty, if you are unhappy with your service. Use up to half of your allowed monthly usage during the trial period.

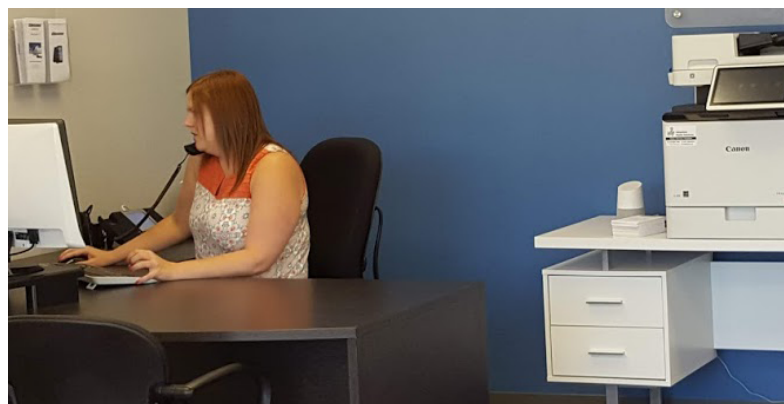
Persons with disabilities: You can return your cellphone within 30 days, without penalty, if you are unhappy with your service. Use up to 100% of your allowed monthly usage during the trial period.

### Clear Language

Your contract and related documents must be provided to you in plain language.



## Meet our Team



Samantha McCann has been a hard working member of our Customer Service team for the last 7 years. Sam values the opportunity to assist our members both in person and over the phone and enjoys working for a smaller local company that is geared towards customer care and satisfaction. When not at Quadro, Sam likes to spend time with her son and can be usually found at a ball diamond or an arena. Samantha has recently been working from our new Mitchell office so make sure to stop by and introduce yourself.

## Thank-You and Best Wishes Sarah

This summer we had the pleasure of having summer student Sarah Jackson as part of our Quadro team. Sarah worked as a Customer Service Representative assisting from our Kirkton office. As the school year is set to begin, Sarah will be entering her first year of post-secondary education at McMaster University studying Medical Radiation Science. Best of Luck in all your future endeavors!



## Scam Alert - Door-to-Door scammers

Please be advised, the **Perth County OPP** detachment along with the **Canadian Anti-Fraud Centre (CAFC)** want you to be aware and protected from door-to-door scammers. Door-to-door scammers typically use aggressive, high pressure sales tactics by forcing the home owner into a product they don't want or need. Typical products door-to-door scammers attempt to push are charitable donations, investment opportunities or the sale and/or maintenance of a household appliance such as an air conditioner, furnace, water-heater and others. As of March 1, 2018; door-to-door sales of these types of household appliances in Ontario are banned.

*If you find yourself in such a situation, here are some of the things you can do to protect yourself:*

- Ask the sales person for identification as well as the name of the company (or charity) they represent.
- NEVER share any personal information such as bills or financial statements.
- Do NOT let the person into your home (for inspection or whatever other purpose they may claim).
- Research before you invest.
- If you sign a contract within your home, there is a cooling off period of 10 days where you can cancel your contract for any reason and 20-days for water heater contracts.

Source: the Mitchell Advocate.

## - TV FREE PREVIEWS and CHANNEL CHANGES -

Catch all our FREE previews this Fall with Quadro Complete TV

For up to date FREE preview listings, please visit [www.quadro.net/digital-cable/free-previews](http://www.quadro.net/digital-cable/free-previews) or see them on our Community Channel