

○ ISSUE 1 0 VOLUME 34 0 NOVEMBER 2018

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NOVEMBER FEATURED PHOTO - Remembrance



Our thanks to Justin Martens for his photo of the 'Canadian UnKnown Solider' taken in Ypres, France. We thank our veteran's for their sacrifices.

CRAVE+MOVIES+HBO REPLACES TMN

The Movie Network (TMN) subscribers :

As of Nov. 1, 2018 your subscription to The Movie Network includes CRAVE (Formerly CraveTV). TMN will continue to be the only place to get the biggest Hollywood movies and exclusive access to HBO and Showtime series.

Plus, your subscription will now include Crave Originals like, Letterkenny, previous seasons of Showtime series, and hit TV shows like The Big Bang Theory.



Black Friday Promotion

Get a jump on 'Black Friday' savings and visit one of our 4 retail locations to get a brand new phone for \$0 on a 2 year contract with a minimum \$60 or \$70/month mobile plan.

Various phones are available from the top smartphone brands, Google, Samsung and of course Apple.



Offer valid on certain handsets.



In addition, the first 10 new activations will receive a brand new JAM wireless hanging speaker for free. The sale starts Wednesday November 21st and runs to Friday November 23rd. Don't miss your chance to get a new phone and a great wireless speaker.



SIGNS YOUR MOBILE PHONE HAS BEEN COMPROMISED TECH TIPS:

- You receive charges to your phone bill you don't recognize.
- There are emails and text messages in the sent folder that you didn't see.
- The user interface has changed meaning the appearance of your phone or the way you perform functions has been altered.

If you think your mobile device has been infected with malicious software, call your manufacturer or **Quadro's Computer Repair and I.T. Solutions team 519.229.8020.**

| PHONE | INTERNET | DIGITAL TV | CELLULAR | BUSINESS SOLUTIONS | COMPUTER REPAIR & I.T. SOLUTIONS| www.quadro.net | customer.care@quadro.net

Lucan Irish Hockey Game Sponsored by Quadro



7:45pm - Lucan Arena

Quadro will be on site for the Lucan Irish game vs the Exeter Hawks, following the annual Lucan Christmas Parade. Watch our social media channels for your chance to win free tickets to the game. Come out and support, the IRISH!

NEW BUSINESS INTERNET PRICING EFFECTIVE NOV. 1/18

PACKAGE	PRICE
Internet 25	\$ 79.95
Internet 50	\$ 99.95
Internet 100	\$ 109.95
Gig Internet*	\$ 119.95

* where technology permits. Gig is up to 1000mbps.

Your package now includes:

- Free Gigacenter Router.
- Unlimited Data Usage
- No modem rentals
- 1 Email Address and,
- Priority Support

Visit our website for more details www.quadro.net/business, or contact our business solutions team at 519.229.8933.



MEET OUR TEAM - Leanne Luelo



Leanne has been a dedicated and hardworking representative of our Customer Service team for almost 4 years. Primarily working from our Lucan office, Leanne enjoys assisting our members both on the phone and in person. Having previously owned her own business, Leanne understands the value that a small business brings to the communities it serves. When not at the office, Leanne enjoys spending time at the beach and boating along with her two teenage children and their puppy Ellie.

Interested in becoming a Board Member?

Nomination Deadline is March 1st, 2019

Visit www.quadro.net/member for detailed information & required nomination form to completed.

Two director positions will be filled at the 2019 Annual Members Meeting in April 2019.

Have a voice! Serve on behalf of Quadro members and provide leadership to fulfill the evolving needs of our customers.

For more information please contact our General Manager John DeHeer 519.229.8428 or Email: customer.care@quadro.net PLEASE NOTE: E F F E C T I V E DECEMBER 31/18



Quadro Channel 552 Will no longer be available in Canada.