

WITHIN OUR COMMUNITY!



@QuadroNews

Quadro Communications Co-operative Inc.

Another Reason To Go Paperless!



hard to read? Sign up and use the SmartHub app and increase the font size for easy reading. Press'control & +' on your keyboard to increase the font size, (and to make it smaller, press 'control & -'). (For Mac users the 'command key' is your version of the PC's 'control key').

Move to online billing through SmartHub and save 1\$/mo every month on your phone bill!

Due to a potential postal strike by in September, we suggest switching to paperless billing and having access to your account 24/7. The Smart-Hub app is easy to use. You can manage your account details, make secure and instant payments, notify us of any service issues and more!

CATCH THE PENNANT RACE WITH OUADRO TV

Its August and that means the MLB Pennant Race is in full swing! Subscribe to Quadro Complete TV today and don't miss a second of base stealing & home run hitting action!



For a complete list of channels, Theme packs and Pick and Pay offerings check out www.quadro.net/digital-cable.

QUADRO'S NEXT FIBREHOOD - WELLBURN



Today, a fast reliable internet connection is a musthave for school assignments, accessing government services including healthcare, running a business, entertainment and social networking with industry professionals along with family and friends. Typically this type of connection is only available in larger urban centres, served by larger industry players. Quadro remains focused on supporting our local rural communities, and are pleased to be expanding our fibre network into the community of Wellburn. Prospective customers have been provided with

information on the communication solutions that Quadro has to offer and will be contacted when we are ready to convert them to fibre technology. We look forward to including the community of Wellburn as part of our serving area.

CALL BEFORE YOU DIG

Contact ON1Call **Before you Dig!**

Locates are free of charge to all customers and construction companies in order to avoid unpleasant customer outages and associated repair bills to the party causing damage.

> For more Information, visit www.on1call.com or call Toll Free 1-800-400-2255

BE AWARE OF ANOTHER PHISHING SCAM!

Are you starting to find the print on your paper bill We've been informed of another 'Phishing" attempt with Quadro email. Phishing is the fraudulent practice of sending emails disguised as reputable companies in order to obtain personal information such as passwords and credit card numbers.(heres an example

Dear, Quadro Webmail Account User.

Your Quadro Email address has been detected for sending spam via its Mail Box server and will be shut down immediately, CLICK HERE http://www.emailmeform.com/builder/form/59Odek0afNc3loVP to fix the issue, else account will be terminated.

Quadro Webmail Account Help Desk Secured by Quadro Webmail Account Spam Threat Management. © 2018. All rights reserved.

Please Note:

- •Quadro does not send these types of messages.
- •As a best practice, do not click links from email accounts that you don't know (including unaddressed Quadro emails).
- •NEVER give our your email Password.
- •Quadro appreciates notification from members if they receive these messages and will take appropriate measures to block the malicious link so it will not open when accessed from your Quadro internet at home or business. *When accessing these types of emails on a cellular device they will open.

Please continue to be diligent and keep us informed of these types of efforts.

COMPUTER & IT SOLUTIONS

Don't just take it from us, let our customers do the talking!

"**W**e approached Ouadro when we needed to upgrade our business internet. The service they provided was fantastic, far better than the big national companies gave us. They were truly interested in giving us the best solution for our business. Since then, we have used Quadro for all of our I.T. services and we couldn't be happier. Their service is fast, their staff is very knowledgeable, and they are reasonably priced. We love having Quadro as our I.T. support company."

-Janet Oliver - Adanac Images St. Marys, ON.

For more information including the list of services we provide, please visit www.quadro.net/computer---i-t-solutions or call us at (519)229-8920 to book an appointment today!

DID YOU KNOW?

52% of Canadians have five or more internet-connected devices in their homes.

Devices Canadians use most often to get access to the Internet

55% Laptop or Computer

32% Smartphone

12% Tablet

1% TV

<1% Voice Controlled Device



How many of these devices are accessing your internet connection?

Courtesy of: CANADA'S INTERNET FACTBOOK 2018, Canada's source for current internet data, Article: How Canadians Get Online. https://cira.ca/factbook/canada%E2%80%99s-internet-factbook-2018

COMMUNITY NEWS AND EVENTS

Want to stay up to date with all the latest going on in your local community. Click our Community Portal button (found at the bottom of the Quadro homepage), and get access to all the local news and community events in your area.

Community Portal

Have an upcoming community event of your own. Advertise it for free on our community portal. Add your event at www.quadro.net/community-portal

BE AWARE OF THE ONE RING CELL PHONE SCAM!

A new scam has found its way to Ontario. The scam known as the 'One Ring Scam' is the process where Scammers will call your phone and hang up after the first ring, hoping you will check your phone and be curious enough to call the number back which can lead to very expensive phone bills.

Tips to avoid the one ring scam:

- -If your phone rings once and you don't recognize the number DO NOT CALL BACK!
- -Always check the area code, often times the area code is coming from outside Canada.
- -Always check your phone bill for unusual or unexpected charges.

Watch the CTV News Report Here
https://www.youtube.com/watch?v=-hRKTYxK8xQ

THIS MONTH IN



August 5, 1924

On this day the township of Blanshard created the Blanshard Municipal Telephone System taking over the St. Marys, Medina and Kirkton Telephone Co. Ltd. In 1994 The Blanshard Municipal later became Quadro Communications Co-operative inc.

Source: Quadro Communications Co-operative Inc - 80 years of Telephone History by Stewart Slater. Published, 2004.

- FREE TV PREVIEWS and CHANNEL CHANGES -

Catch all our FREE previews this Summer with Quadro Complete TV

MTV July 3 - September 4 ch.566
Investigation Discovery July 12 - August 9 ch.530
Discovery Science August 16 - September 13 ch.554

For up to date FREE preview listings, please visit www.quadro.net/digital-cable/freepreviews

APP OF THE MONTH

Today Tix is an international ticketing platform specializing in broadway plays. Today Tix offers a diverse lineup of shows at various theaters including ones in Stratford and surrounding areas with tickets starting at just \$15. You can choose which play you want to see and it will give you the cheapest tickets available for all

the dates the show is scheduled for. Today Tix is the best option to purchase cheap tickets last minute, for any play you wish to see.

Download on the App Store and Google Store Today!

Do you have a favourite app that others would find useful? Email us at marketing@quadro.net and we would be happy to share.

CONTEST!

Quadro is proud to support our local communities! Do you recognize these ball diamonds? If so send us the location of each sign and your own images of them at the ballpark to *marketing@quadro.net*. We'll collect the entries and draw for a Google Chromecast at the end of August!!





INTERNET; EVEN BETTER WITH GIGACENTER

Pick up a Calix Gigacenter from Quadro and receive incredible performance in wireless speed, reliablility and coverage that reaches your entire home. With the Gigacenter you have control over all the devices in your home connected to your Wi-Fi Network. The Gigacenter supports speeds of up to 1Gbps.

Buy or Rent one today and Experience the Difference!
For more information check out
http://www.quadro.net/computer---i-t-solutions

UPCOMING CLASSES

Our Next Class:

Unknown

Android Class August 23, 2018 9am - 11:30am Other Scheduled Classes for 2018:

September 20, 2018 – LinkedIn (Business)

October 18, 2018 – Facebook

November 15, 2018 – Facebook (Business)

December 13, 2018 – Setting up your new Tablet

Classes are subject to a \$5 Fee with all proceeds donated to a local Charity

All classes are at our Kirkton Office Located at 1845 Road 164

Call to book your spot at (519)229-8933 **Book now as Space is limited!**

MEET OUR TEAM



Caitlin Fergusson has been a part of the Quadro family for 7 months. A typical day at Quadro for her involves helping customers with whatever they need, either over the phone or in person. Caitlin strives to provide the best customer care possible. What Caitlin enjoys most about working at Quadro is the collaboration with other employees. She notes that there is a lot to remember and enjoys the fact that there's a whole team working together to be as accurate as possible and deliver the best service possible. When not at Quadro, Caitlin enjoys spending quality time with her husband and 2 children and hanging out with family and friends.