



COMMUNICATOR

QUADRO COMMUNICATIONS CO-OPERATIVE INC.



ALEX GIBSON, CHAIR
EASTERN REGION



CINDY BILYEA
WESTERN REGION



CHARLES FORTNER
GRANTON



MARY LOU THOMSON
KIRKTON



DENNIS MANAREY
SEBRINGVILLE



LINDA GREASON
UNIONDALE

QUADRO ANNOUNCES ITS NEW 2011 BOARD OF DIRECTORS - ANNUAL GENERAL MEETING 2011

The Annual General Meeting was held on Thursday April 7th, 2011 at the Kirkton Community Centre. The meeting kicked off at 7:30, a large crowd gathered for the meeting as elections were held for three positions on the Quadro Board of Directors. Candidates were running for positions for the Kirkton, Granton and Sebringville exchanges. The meeting began with a review of minutes from last year's Annual General Meeting, Alex Gibson - the Board of Directors Chair made opening remarks. Dave Baxter - Quadro's C.E.O followed with words on behalf of the company. Elections took place soon afterward. Charles Fortner was elected for the Granton position, Mary Lou Thomson - Kirkton exchange & Dennis Manarey for the Sebringville exchange. Thank you to all of the candidates who ran for these positions and Quadro welcomes the new board members. We are

looking forward to your input and expertise for the next term.

Some highlights of the meeting include: The CLEC licensing has now been approved, Quadro will now be able to service areas outside the Quadro territory. Our partnership with Mitchell Seaforth Cable has allowed us to move to an improved TV product. This TV product will be offered to customers with Fibre to their home or business.

It was discussed at the meeting that Quadro has become an evolving Technology & Internet Company. Quadro has and will continue to have its changes and challenges to keep up to the fast paced competitive world of technology. The next year will be an exciting one, with current projects and new ideas on the horizon to keep Quadro on the map in a competitive field.



CONTRACT ACCOUNTING MANAGER/HR POSITION

General Accountability:

This is a contract position covering a maternity leave that is accountable for supporting all aspects of Quadro's finance and human resource department operations. Finance operations include financial accounting, reporting, planning and analysis. HR operations include recruitment, development, and assessment.

Quadro offers an interesting and varied work environment and competitive compensation. At Quadro, contract employees are given priority consideration for all future full time positions. If you have these qualifications and would like to be part of a progressive team, please email your cover letter and resume to q.hr@quadro.net quoting Accounting/HR position in the Subject of the email. For a full description of the positions listed above please visit www.quadro.net/careers

We thank all those that apply but only successful applicants will be contacted for an interview.



QUADRO COMMUNICATIONS Since 1924

DIGITAL

- 100% DIGITAL PICTURE & SOUND *
- ON DEMAND TV *
- PAY PER VIEW *
- TIMESHIFTING *
- FREE MUSIC CHANNELS *
- HD TV & PVR CAPABILITIES *
- LOCAL CANADIAN TV PROGRAMMING *

FREE INSTALLATION

CABLE IS HERE!

RECEIVE **\$50 CREDIT** ON YOUR QUADRO ACCOUNT WITH A NEW DIGITAL MAX ACTIVATION.

OR

RECEIVE **\$25 CREDIT** ON YOUR QUADRO ACCOUNT WITH A NEW CLASSIC CABLE ACTIVATION.

*Digital Cable only available on Fibre optic technology.

FOR MORE INFORMATION
SPEAK TO A CUSTOMER SERVICE REPRESENTATIVE

CALL: 519-229-8933
TOLL FREE: 1-800-265-4983

HURRY! OFFER ENDS JUNE 10TH

*SOME CONDITIONS APPLY. SPEAK TO A CUSTOMER SERVICE REPRESENTATIVE FOR DETAILS. \$50 OR \$25 CREDIT IS A ONE TIME CREDIT ON YOUR QUADRO ACCOUNT. DIGITAL BOX REQUIRED FOR SOME CHANNEL PROGRAMMING. CURRENT AS OF APRIL 15, 2011.

A SPECIAL ANNOUNCEMENT FOR QUADRO BUSINESS CUSTOMERS



We are proud to say that our family of Quadro Business customers has grown and continues to do so! In order to supply our Business customers with direct service and attention to their needs, we are happy to introduce you to **Jason Wright, our Product and Business Systems Specialist**. If your company requires assistance with any of Quadro's telecommunication services or if you want to inquire about upgrading or expanding – please be sure to contact us and ask for **Jason at ext. 8443**. He will be more than happy to assess your needs and provide you with the best that Quadro has to offer!

Bits & Bytes



If you are in my age group, Bits and Bytes used to refer to a "munchie" that we savored when the world was in a quieter time. Now, in today's technological era, the term "bits and bytes" take on an entirely different meaning! Not as tasty, but much more important! These are common terms in computer networking and both refer to digital data transmitted over a network connection. For example, bits and bytes both can represent network addresses or port numbers.

Question: What is the difference between Bits and Bytes?

Answer: A bit is a single numeric value, either '1' or '0', that encodes a single unit of digital information. A byte is a sequence of bits; usually eight bits equal one byte. For example, in Internet Protocol (IP) networking, IP addresses contain 32 bits which equals 4 bytes. The bits encode the network address so that it can be shared on the network. The bytes divide the bits into groups. The IP address 192.168.0.1, for instance, is encoded with the following bits and bytes: 11000000 10101000 00000000 00000001

Bits are grouped into bytes to increase the efficiency of computer hardware, including network equipment, disks and memory.

Question: Are there other sources that are measured in gigabytes other than internet usage?

Answer: On any given day, the average person consumes many forms of information that is considered digital data. These can be measured in gigabytes. These forms include going to the movies, listening to the radio, talking on the cell phone, playing video games, surfing the Internet, reading the newspaper online, and e-readers, among other things.

Question: What is the biggest information source?

Answer: Computer Games are the biggest information source, totaling 18.5 gigabytes/day for the average consumer or about 67 percent of all bytes consumed.

Vlad Hrubik, Network Operations Manager

WANTED

FIBRE OPTIC INSTALLS

IF YOU RESIDE IN THE RANNOCH & FULLERTON AREA, YOU SHOULD HAVE RECEIVED NOTIFICATION THAT THE FIBRE LEADING TO YOUR HOME IS READY TO BE INSTALLED.

PLEASE CALL THE OFFICE TO MAKE AN APPOINTMENT TODAY!

519-229-8933

UPDATE

Customers between Road 164 and Morrison Line, fibre splicing has begun, and this area should be ready in July. You will receive notification to call in to book your appointment. Once your location had been converted to fibre, you will be able to enjoy faster internet, sharp clear phone lines, and digital cable TV! Watch your mailbox for more information!

Make the switch to QUADRO CELLULAR SERVICE

PORT YOUR CELL NUMBER TO QUADRO

Switch to a SMARTPHONE!

Enjoy everything a Smartphone has to offer. Quadro offers a wide selection of Smartphone options. Talk, text and surf the web on your phone virtually anywhere on the HSPA 4G network. Use your phone as a personal planner, keep track of appointments and meetings right from your smartphone. Sync your important contacts and emails with your computer. Make your smartphone WiFi capable and save your data plan for when you are away from your home or office. A small phone with so many capabilities.



WANT ONE LESS WORRY ?

Who doesn't?! Then maybe you would like to consider going on our

Pre-Authorized Bank Draft Payment Plan!

Not only will you save trees and money by writing fewer cheques, you will never have to worry about a missed or late payment again! By being on bank draft withdrawal, your account is paid automatically on the 28th of every month. All you have to do is supply us with a VOID cheque and fill out the Pre-Authorization form available at both of our locations. If you are not able to drop in, give us a call at **519-229-8933** or drop us a line at customer.care@quadro.net and we will be happy to mail one out to you!

CALL BEFORE YOU DIG!

It's Spring, the sun is shining and the shovels are coming out! Whether you are putting in a new mailbox at the road or putting in a pond this year, please remember to ****CALL BEFORE YOU DIG****. For all locates, big or small, you must call ONTARIO ONE CALL at **1-800-400-2255** or we can connect you directly through our office. ONTARIO ONE CALL will provide notifications of your locate requests to all pertinent service providers. When we receive notification from ONTARIO ONE CALL, we will complete your request and then follow up with you!

CONTACT US:

PHONE: 519-229-8933 TOLL FREE: 1-800-265-4983

CELLULAR INQUIRES: 519-229-CELL (2355)

EMAIL US: customer.care@quadro.net

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